

AUGUST 2011

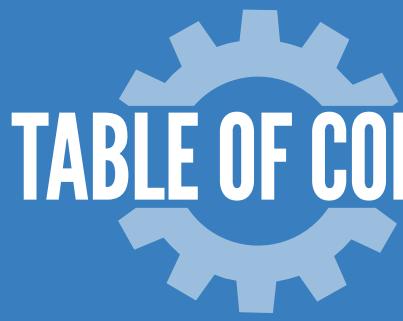


MISSOURI  
DEPARTMENT OF

## LABOR MONTHLY DASHBOARD MEASURES



LAWRENCE G. REBMAN, DIRECTOR



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AUGUST 2011

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AUGUST 2011

## UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **8.8%**

Amount of Title XII Loans to the Unemployment Trust Fund as of 9/15/11: **\$725,446,730.74**

Trust Fund Balance: **\$64,126,949.85**

Number of Employers in the Shared Work Program: **412**

Number of Affected Employees in the Shared Work Program: **28,383**

## SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in August: **735**

SIF Balance (as of 7/31/11): **\$8,129,365.57**

New Permanent Total Disability (PTD) Claims Paid: **1**

New PTD Awards: **16**

Average PTD First Payment: **\$0**

PTD Recipients: **1,037**

## WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$357,429.00**

Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$73,440.00**

Number of Missouri Miners Trained: **298**

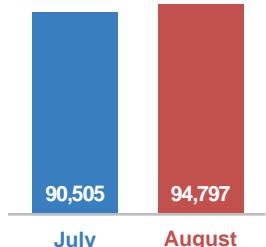
Number of Hazards Found at Missouri Mine Sites: **102**

Number of Miners Assisted by Hazards Removed: **632**

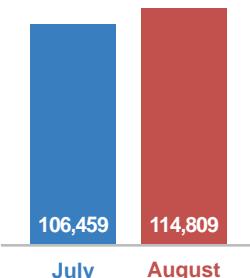
# DIVISION OF EMPLOYMENT SECURITY

Gracia Backer, Division Director

## CALLS ANSWERED



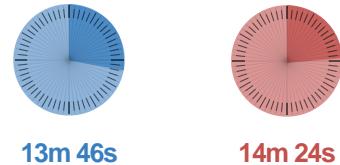
## CALLS IN QUEUE



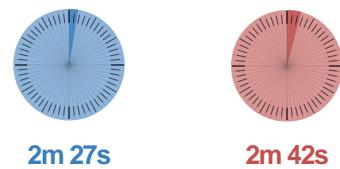
## AVERAGE TIME CALLS IN QUEUE



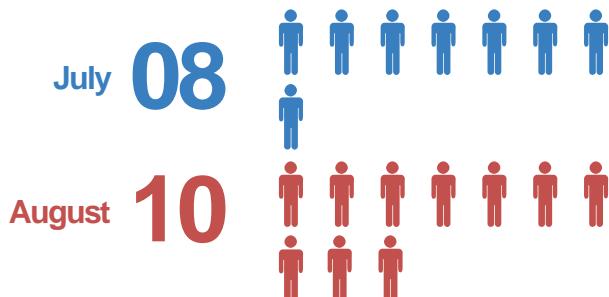
## Help



## Priority



## NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



## UI CASES REFERRED FOR PROSECUTION

July **54** August **61**

## MONEY RECOVERED IN FRAUD\*

July \$720,673 / August \$723,607 / YTD: \$7,661,622

## MISCLASSIFIED WORKERS IDENTIFIED

July 959 / August 945 / YTD: 5,975

## ACCOUNTS/EMPLOYERS WITH MISCLASSIFIED WORKERS

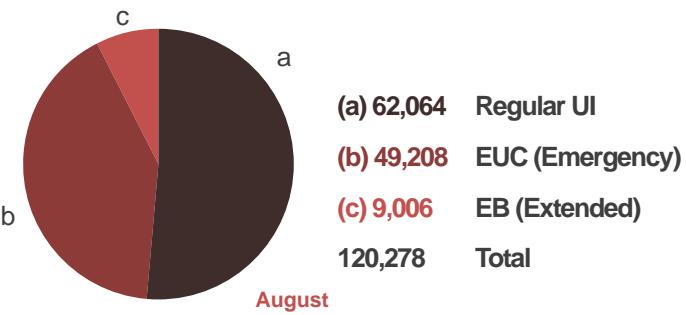
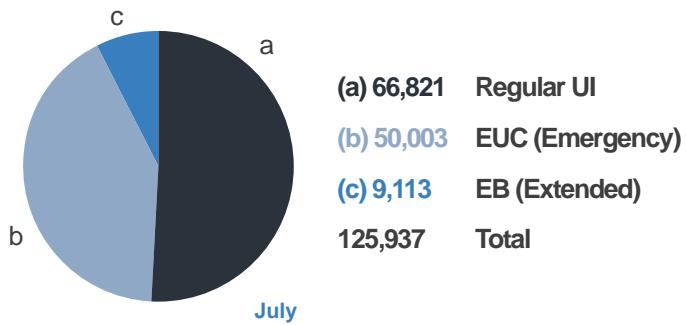
July 120 / August 117 / YTD: 877

## ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION\*

July \$106,792 / August \$114,495 / YTD: \$871,168

\* monthly totals are subject to change

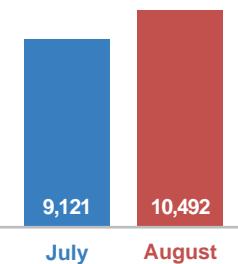
## PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



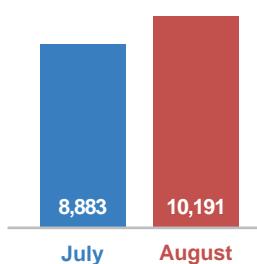
# DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

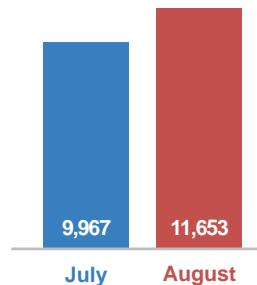
## WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



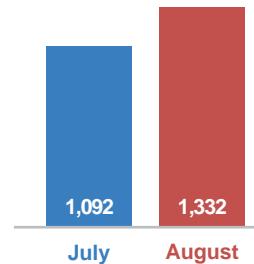
## FIRST REPORTS OF INJURIES (FROIs) FILED



## WORKERS' COMPENSATION CASES PROCESSED

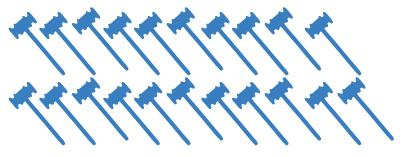


## CLAIMS FOR COMPENSATION RESOLVED



## FRAUD & NONCOMPLIANCE CASES REFERRED FOR PROSECUTION

July **21**

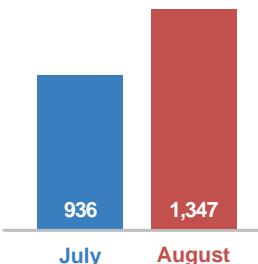


August **34**

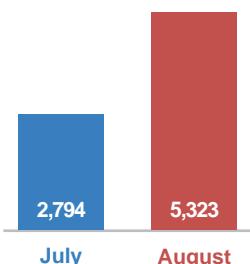


## CLICKS ON "ARE YOU COVERED?"

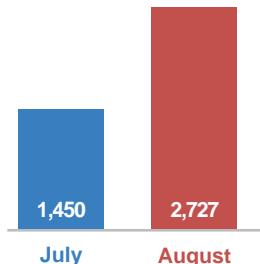
### COVERAGE VERIFICATION SERVICE (CVS)



## SEARCHES PERFORMED IN THE CVS



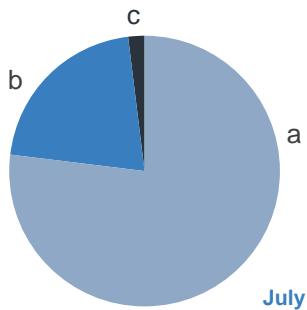
## POLICY DETAIL INFORMATION REQUEST FROM CVS



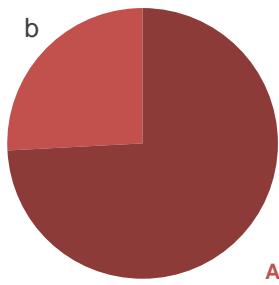
# DIVISION OF LABOR STANDARDS

Carla Buschjost, Division Director

## COMPLAINTS RECEIVED



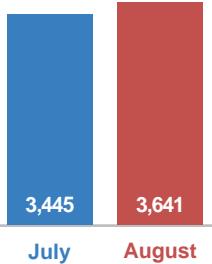
(a) 23 Minimum Wage  
(b) 07 Prevailing Wage  
(c) 00 Child Labor  
30 Total



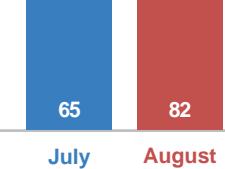
(a) 75 Minimum Wage  
(b) 26 Prevailing Wage  
(c) 00 Child Labor  
111 Total

## CALLS ANSWERED

(Min. Wage, Prevailing Wage, Child Labor)



## INVESTIGATIONS CLOSED

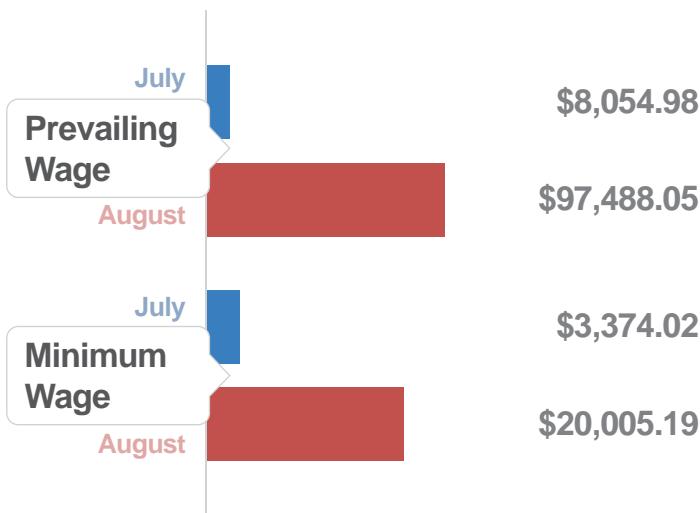


## CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

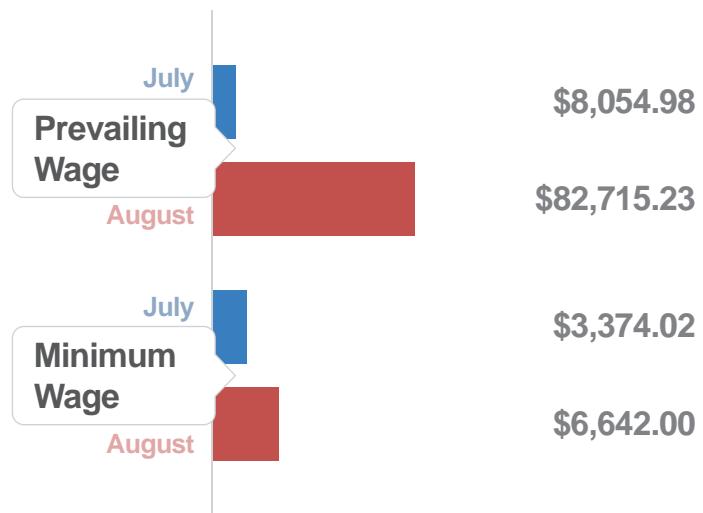


## AMOUNT OF RESTITUTION ASSESSED & COLLECTED

### Restitution Assesed



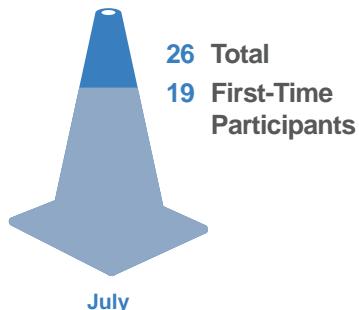
### Restitution Collected



# DIVISION OF LABOR STANDARDS

Carla Buschjost, Division Director

## REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



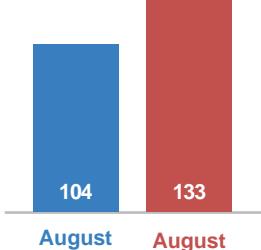
## HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



# MISSOURI COMMISSION ON HUMAN RIGHTS

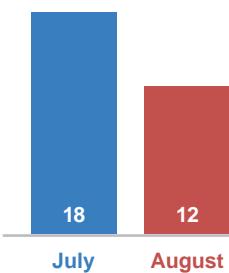
Alisa Warren, Executive Director

## CASES CLOSED



## CASES SETTLED

(includes conciliations, mediations, early resolutions)



## RIGHT-TO-SUE LETTERS ISSUED

13 Within 180 Days  
1 After 550 Days  
26 Total



12 Within 180 Days  
2 After 550 Days  
35 Total



## CASES SET FOR HEARING

July 0 / August 2

## CASES APPEALED IN CIRCUIT COURT

July 0 / August 0

## PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

| Participants | July | August |
|--------------|------|--------|
| Sessions     | 50   | 298    |
|              | 02   | 03     |

# WEBSITE HITS FOR SPECIFIC PAGES

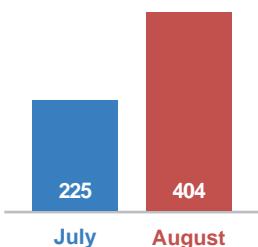
## DIVISION OF WORKERS' COMPENSATION WEB HITS

|                       | July  | August |
|-----------------------|-------|--------|
| Workers' Compensation | 9,432 | 10,094 |
| Second Injury Fund    | 597   | 584    |

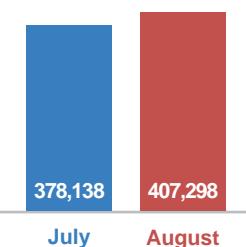
## DIVISION OF LABOR STANDARDS WEB HITS

|              | July  | August |
|--------------|-------|--------|
| Minimum Wage | 8,603 | 9,690  |
| Wage & Hour  | 3,484 | 3,775  |

## ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

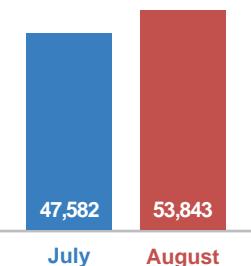


## UI INTERNET CLAIMS WEB HITS

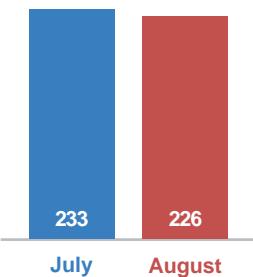


## USTAR WEB HITS

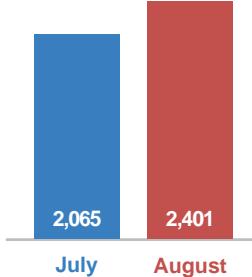
*(the MO Unemployment State Tax Automated Reporting/USTAR System)*



## WORKERS' SAFETY PROGRAM



## MISSOURI COMMISSION ON HUMAN RIGHTS



**TOTAL LABOR.MO.GOV WEBSITE HITS AUGUST  
691,934**

